



Borough of Tamworth

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HEALTH AND WELLBEING SCRUTINY COMMITTEE

18 February 2020

Dear Councillor

A Meeting of the Health and Wellbeing Scrutiny Committee will be held in **Committee Room 1, Marmion House, Lichfield Street, Tamworth, B79 7BZ on Wednesday, 26th February, 2020 at 6.00 pm.** Members of the Committee are requested to attend.

Yours faithfully

A handwritten signature in black ink, appearing to be 'A. B.', followed by a long horizontal line extending to the right.

Chief Executive

A G E N D A

NON CONFIDENTIAL

- 1 **Apologies for Absence**
- 2 **Minutes of the Previous Meeting (Pages 5 - 10)**
- 3 **Declarations of Interest**

To receive any declarations of Members' interests (personal and/or personal and prejudicial) in any matters which are to be considered at this meeting.

When Members are declaring a personal interest or personal and prejudicial interest in respect of which they have dispensation, they should specify the nature of such interest. Members should leave the room if they have a personal and prejudicial interest in respect of which they do not have a dispensation.

4 Midlands Partnership NHS Foundation Trust

To receive an update from a representative of the Midlands Partnership NHS Foundation Trust.

5 Update from the Chair

6 Update on health related matters considered by Staffordshire County Council (Pages 11 - 14)

(To receive the Healthy Staffordshire Digest for the meeting held on 3 February 2020 and to receive an update from County Councillor T Clements)

7 Forward Plan

Please see the link to the Forward Plan:

<http://democracy.tamworth.gov.uk/mgListPlans.aspx?RPId=120&RD=0&bcr=1>

8 Health & Wellbeing Scrutiny Work Plan - 2019/2020

a Staffordshire Observatory Data Pack

To consider Staffordshire Observatory Data Pack – see link to document:

<https://www.staffordshireobservatory.org.uk/documents/District-Borough-Data-Packs/2018/Tamworth-Data-Pack-2018.pdf>

b Review and update the Health & Wellbeing Scrutiny Committee Work Plan 2019/2020 (Pages 15 - 16)

To consider the Committee's Work Plan.

Access arrangements

If you have any particular access requirements when attending the meeting, please contact Democratic Services on 01827 709267 or e-mail democratic-services@tamworth.gov.uk. We can then endeavour to ensure that any particular requirements you may have are catered for.

Filming of Meetings

The public part of this meeting may be filmed and broadcast. Please refer to the Council's Protocol on Filming, Videoing, Photography and Audio Recording at Council meetings which can be found [here](#) for further information.

The Protocol requires that no members of the public are to be deliberately filmed. Where possible, an area in the meeting room will be set aside for videoing, this is normally from the front of the public gallery. This aims to allow filming to be carried out whilst minimising the risk of the public being accidentally filmed.

If a member of the public is particularly concerned about accidental filming, please consider the location of any cameras when selecting a seat.

FAQs

For further information about the Council's Committee arrangements please see the FAQ page [here](#)

To Councillors: R Ford, R Claymore, D Box, P Brindley, M J Greatorex, K Norchi, M Oates, R Rogers, J Faulkner and County Councillor T Clements

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**MINUTES OF A MEETING OF THE
HEALTH AND WELLBEING SCRUTINY
COMMITTEE
HELD ON 21st JANUARY 2020**

PRESENT: Councillor R Ford (Chair), Councillors R Claymore, P Brindley, M J Greatorex, K Norchi, M Oates, R Rogers and J Faulkner

CABINET Councillor M Cook.

The following officers were present: Joanne Sands (Assistant Director Partnerships) and Jo Hutchison (Democratic Services, Scrutiny and Elections Officer)

Apologies received from: Councillor(s) County Councillor T Clements

36 MINUTES OF THE PREVIOUS MEETING

The Minutes of the previous Health and Wellbeing Scrutiny Committee held on 26th November 2019 were approved and signed as a true record.

(Moved by Councillor J Faulkner and seconded by Councillor P Brindley)

37 DECLARATIONS OF INTEREST

There were no declarations of interest.

38 DEBT MANAGEMENT AND SUPPORT

The Chair welcomed the Portfolio Holder for Housing Services and Communities, the Assistant Director Partnerships and the Chief Officer from Citizens Advice, Mid Mercia to the meeting.

The Committee received the report of the Assistant Director which updated the Committee on the corporate approach to managing and supporting residents with problem debt and wider vulnerability. The Assistant Director highlighted the following to the Committee:

- the work done by the Benefits team to process claims quickly;

- the availability of discretionary housing payments to assist the most vulnerable;
- the sensitive management of any overpayments of housing benefits;
- the corporate project group which had been re-set to respond to welfare reform, in particular Universal Credit;
- the commitment to deliver services through enhanced digitisation and customer access;
- the work of the Council Tax team, which although not signed up to the Council Tax Arrears Good Practice Protocol, complies with most of the principles outlined.

The Chief Officer, Citizens Advice Mid Mercia, updated the Committee on the transition of the citizen advice service to the Mid Mercia organisation from April 2019. He further updated the Committee on the service provided in Tamworth and the areas from which the most queries came and from where support and advice was required. In particular the Committee heard that debt, housing and generalist advice was provided and that the demand for this came from a combination of referrals from Tamworth Borough Council and self-referral, sometimes following customers having called the citizens advice telephone helpline.

It was reported that:

- there were now 10 volunteers who were Tamworth based;
- an energy based advice service was provided to help avoid fuel poverty;
- Citizens Advice would also be providing a new mental health advice service for families from April 2020.

The Committee sought clarification on the following:

- The impact seen by Citizen Advice of the end of PPI payouts. Citizens Advice clarified that there was no evidence from aggregated national data that this was one of the top ten issues in debt management.
- The extent of support available in terms of avoiding financial scams. Citizens Advice reported that training in this area was usually undertaken 1-2-1 after contact had been made.
- Impact of funding for local authorities being withdrawn by DWP associated with Personal Budgeting Support. Citizens Advice confirmed that Government had looked to deliver a more consistent service nationally and had commissioned Citizens Advice to help support in this area.
- Why had Tamworth Borough Council not signed up to the Council Tax Arrears Good Practice Protocol. Councillor M Cook agreed to raise this with the Portfolio Holder for Assets and Finance and report back to the Committee.
- What proportion of Tamworth Borough Council debt went through an enforcement process. The Assistant Director Partnerships agreed to raise the item with the relevant Officer.

The Chair, on behalf of the Committee thanked the Portfolio Holder, the Assistant Director and the Chief Officer, Citizens Advice Mid Mercia, for their update and for the work they undertook with residents. They then left the meeting.

Councillor R Claymore left the meeting at 6.45pm.

39 UPDATE FROM THE CHAIR

The Chair reported that the item on Councillor Training records would be brought forward to the next meeting of the Committee, rather than this meeting.

40 COUNCILLOR TRAINING RECORDS

This item to be moved to the next meeting of the Committee.

41 UPDATE ON HEALTH RELATED MATTERS CONSIDERED BY STAFFORDSHIRE COUNTY COUNCIL

There was no update to report as had been no Healthy Staffordshire Select Committee held since the last meeting of this Committee. The next Healthy Staffordshire Select Committee meeting is on 3 February 2020.

42 FORWARD PLAN

The Committee considered the Forward Plan and agreed that there were no items from the Forward Plan which should be considered as Work Plan items.

43 HEALTH & WELLBEING SCRUTINY WORK PLAN - 2019/2020

43.1 Staffordshire Observatory Data Pack

The Committee did not at this time identify any further items for its consideration.

43.2 Review and update the Health & Wellbeing Scrutiny Committee Work Plan 2019/2020

The Chair highlighted that members had been requested to consider their priorities on the work plan in advance of this meeting with an aim to prioritise the existing items. It was agreed that the mental health issues in Tamworth item would be merged with the update expected at the February meeting from the Midlands Partnership NHS Foundation Trust.

The Chair reported that he would like to add an additional item to the Committee's Work plan which could require an additional meeting of this Committee to be called in March 2020. The item related to a service to improve the availability of information on the accessibility of Tamworth.

The Committee updated the Work Plan as follows:

Health and Wellbeing Scrutiny Work Plan

Work Plan 2019 - 2020	
DATE	SUBJECT
Each meeting	Update on Staffordshire County Council matters
26 February 2020	Councillor training records
26 February 2020	A representative from Midlands Partnership NHS Foundation Trust – to attend the Committee re mental health services To consider Mental Health issues in Tamworth
26 February 2020	Air Quality review
Ongoing	Together We're Better / STP - brief update post close of initial consultation (end date of initial consultation is 25 August 2019)
XXX March 2020	Tamworth Accessibility.
2 April 2020	Safeguarding Update (Councillor Doyle to attend and Officers)
Xx June 2020	Safeguarding & Partnerships
TBC	Cervical cancer screening
TBC	Staffordshire Talent Match
TBC	Loneliness – Joint Working group with Corporate Scrutiny. Note that SCC considering Isolation.
TBC	Discharge to Assess and End of Life Care
TBC	GCSE Attainment – T&F group formed of Cllrs Ford, Faulkner, Brindley and Claymore
TBC	Invite representative from the following to attend a meeting: <ul style="list-style-type: none"> • Ambulance Service
TBC	Barriers to accessing GP Services in relation to residents with additional needs / Centralisation of some GP Services
Defer to 2020	Invite First Response to attend – (RK)

Upcoming Health and Wellbeing Scrutiny Committee Meetings
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26 February 2020

XX March 2020 – additional meeting to be arranged

2 April 2020

Upcoming Relevant County Council Meetings
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Healthy Staffordshire Select Committee

3 February 2020 at 10am

17 March 2020 at 10am

DRAFT

Chair

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**Healthy Staffordshire Select Committee – 3 February 2020
District/Borough Digest**

Under the Health Scrutiny Code of Joint Working with District and Borough Councils, Authorities have undertaken to keep relevant Partners informed of their consideration of health matters having regard to the general working principle of co-operation and the need to ensure a co-ordinated Staffordshire approach. Therefore, the following is a summary of the business transacted at the meeting of the Healthy Staffordshire Select Committee held on 3 January 2020 - link to Agenda and reports pack:

<http://moderngov.staffordshire.gov.uk/ieListDocuments.aspx?CId=871&MId=10730&Ver=4>

Agenda Item	District(s)/Borough(s)
<p align="center">Healthy Staffordshire Select Committee – 3 February 2020</p> <p>Autism Implementation Plan</p> <p>The County Council’s Whole Life Disability Strategy 2018-2023 set out (i) the Council’s vision for people with disabilities and; (ii) Their commitment to implement a series of plans to improve service provision. The Staffordshire Autism Joint Implementation Plan 2020-2023 (SAJIP) being prepared Jointly by the Authority and Staffordshire Clinical Commissioning Groups (CCGs) was one of these plans and was based on the 15 ‘I’ Statements from within the National Autism Strategy.</p> <p>As part of the authors’ programme of engagement with stakeholders, the Committee were invited by the Deputy Leader and Cabinet Member for Health Care and Wellbeing to give their views, and therefore submitted the following comments to him at the meeting:- (i) efforts should be made to keep CCGs engaged so that the Plan could be implemented in a timely manner; (ii) there should be a greater emphasis on the role of the NHS in meeting the needs of people with Autism through staff training and awareness raising; (iii) the importance of developing an Autism friendly culture with all stakeholder organisations should be highlighted; (iv) transport needs of people with Autism should be considered as part of their assessment process; (v) there should be consideration of the various dangers faced by people with Autism in respect of exploitation, safeguarding and the Prevent Agenda; (vi) the commitment to work with the Department for Work and Pensions should also include Job Centre Plus; (vii) the commitment to work with Criminal Justice Services should include identification of how the needs of people with Autism can be embedded within the system; (viii) an awareness of the needs of people with Autism should be raised within schools, particularly at Primary level and; (ix) all Stakeholders (including District and Borough Councils) should commit to share relevant information regarding people with Autism, where necessary to ensure successful delivery of the plan.</p>	<p>All Districts and Boroughs</p>

Future Model of Carers' Services

'All Together for Carers' was a Carers strategy for Staffordshire which had been developed jointly with the five Staffordshire Clinical Commissioning Groups (CCGs) and adopted in the Autumn of 2019. The strategy included a commitment to review services for carers and, if necessary, develop a new service model and explore options for its delivery. Following engagement with stakeholders to evaluate current provision/pathways, a draft revised model had been prepared and was to be considered by the Council Council's Cabinet at their meeting on 19 February 2020. However, in the meantime, the Committee had been requested by the Deputy Leader and Cabinet Member for Health care and Wellbeing to provide pre-decision scrutiny of the proposals in order to assist Members in their decision-making process.

During consideration of the draft Cabinet report the Committee gave the following comments/views:- (i) there should be further consideration of the options for young carers to contact service providers via alternative channels such as the World Wide Web, email etc; (ii) there should be further consideration of the information needed by "Local Members", District and Borough Councillors so that carers could be better signposted to relevant sources of information or services; (iii) current engagement with schools should be expanded to include liaison with Special Education Need and Disabilities Hubs to support awareness raising and identification; (iv) Primary Care Services including social prescribers should understand where to signpost carers for help and support; (v) mitigation of the various risks highlighted in the report should be a priority and liaison with Cabinet Support Member for Learning and Employability was required in this respect.

All Districts and Boroughs

Staffordshire Clinical Commissioning Groups – Update

The Staffordshire Clinical Commissioning Groups (CCGs) Accountable Officer attended the meeting to discuss various matters which had previously been raised with him by the Chairman in his letter dated 20 December 2019 including:- (i) the proposed merger of the CCGs which he understood was not now taking place and their commissioning intentions going forward; (iii) scrutiny of out of County care provision received by Staffordshire residents and (iii) General Practitioners' concerns regarding Integrated Care Proposals.

The Committee heard that the CCGs intended to continue developing a strategic commissioning function within an Integrated Care System (ICS) involving three locality-based divisions which align with the ICS partnerships in the north, south-east and south-west of the County. Their commissioning intentions were in-line with the Long-Term Plan for the NHS and would be set out in a Local Plan to be published in the Spring of 2020. However, whilst the commissioning of services would be co-ordinated to ensure inequalities across the area and unwanted variations were addressed, there might be occasions where local sensitivities would need to take priority.

All Districts and Boroughs

With regard to scrutiny of out of county provision, they learned that over half of CCGs acute activity was with hospitals outside the County boundary. However, there were well developed contracts and systems in place to monitor quality and performance including:- (i) Locality Based Multi-Disciplinary Teams which met bi-monthly; (ii) Financial Triangulation meetings held monthly; (iii) meetings of the Contract Management Executive Team which were held monthly; (iv) Contract Steering Groups meetings which were held monthly and; (v) the Quality Teams at Trusts which reported monthly to their Governing Bodies so that appropriate remedial action could be taken, where necessary.

With regard to GP concerns over Integrated Care Proposals (ICP) the Committee learned that CCGs had held their first ICP Development Workshop on 26 November 2019 to which representatives of General Practice and Primary Care Networks had been invited to attend and Further workshops were planned. The aim of ICPs was to encourage providers to come together where possible to share contracting arrangements that allow strategy commissioners to focus on outcomes and give providers the freedom and autonomy to develop and deliver services to meet those outcomes. However, commissioning of General Practice was currently delegated to CCGs and therefore could not be delegated further to individual practices.

Their next meeting will be held on Tuesday 17 March 2020.

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Upcoming Health and Wellbeing Scrutiny Committee Meetings
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Upcoming Relevant County Council Meetings
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Healthy Staffordshire Select Committee

17 March 2020 at 10am
